### Shared Decision Making

Your MS. Your Voice. Your Choice.





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# Achieving Balance in Your Life

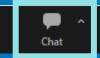
Mind, body, and relationships



Can Do MS Free Community Programs
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#### How to Ask Questions During the Webinar

Type in your questions using the Questions Box











Leave

Provide comments and engage with the speakers and audience using the **Chat Box** 

**NEW!** Closed captioning

#### **YOUR SPEAKERS**



Lucille Carriere
Psychologist

Las Vegas, NV



Suma Shah Neurologist

Durham, NC

#### LEARNING OBJECTIVES

Understand the meaning and impact of shared-decision making in MS care.

Learn how shared decision-making integrates the provider's expertise with your goals, values, and priorities.

2 Learn how to initiate conversations about shared decision-making with your MS care team.

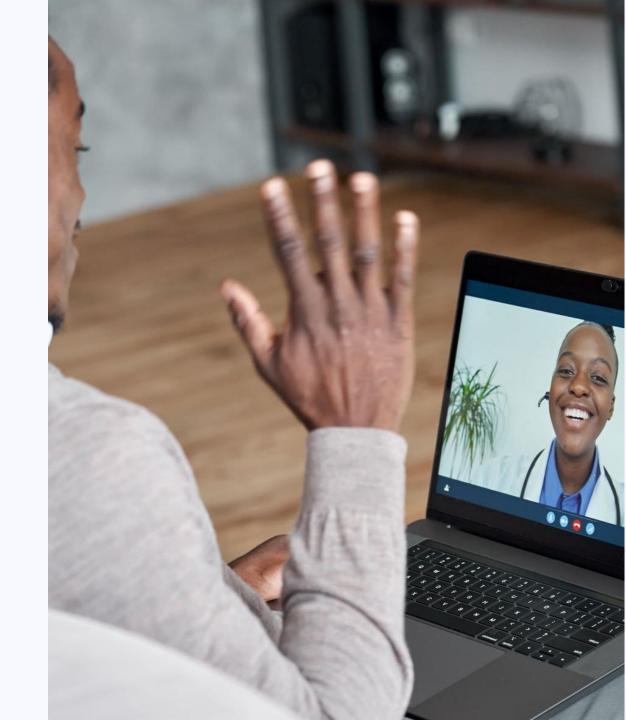
#### What is Shared Decision Making?

Shared decision making (SDM) has been defined as:

An approach where clinicians and patients share the best available evidence when faced with the task of making decisions, and where patients are supported to consider options, to achieve informed preferences.

## What are the components of Shared Decision Making?

- Recognize the decision that needs to be made
- Presenting and discussing available evidence
- Exploring and deliberating on patient's preferences/values into decision
- Making a decision



### What is your preferred learning style for medical information?

- A Auditory listening to the doctor
- B Visual text/graphs
- Interpersonal discussing with others
- Reading/writing

## When might you share in a decision with your provider?

A Starting or changing your DMT

D Considering dietary changes

B Other medication change

Considering starting a physical therapy regimen

Joining a clinical trial

Other-Put it in the chat!

### What is your approach to gathering information for your healthcare decisions?

Emphasize process of gathering and digesting information

Your healthcare team

Articles from trusted healthcare websites

E Family/friends

Research/news articles

F Other-put it in the chat!

#### Setting the stage

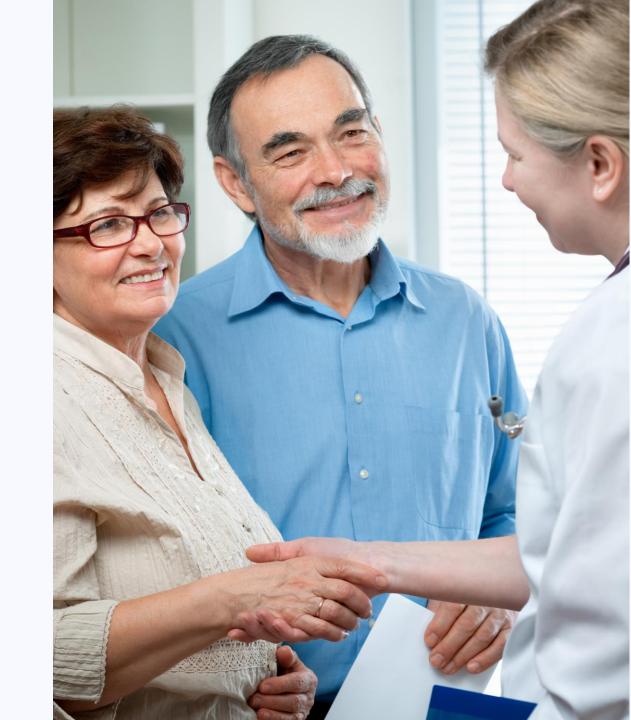
Bring a supportive care partner

Do you have the right person(s) with you?

Know the purpose of the visit

Do your homework ahead of time

- Read
- Write down questions and bring to the visit



## How to ask the right questions



#### Acknowledge your considerations

- What matters to you?
- What side effects are tolerable?
- Which may be unacceptable?
- Is there a delivery method of dosing that is most convenient/fits best with your life?
- Are there elements of your life that the healthcare team might not know unless you shared? (ex: work schedule, etc.)

## How to talk with your doctor

Ask open-ended questions

Share information you may already know about the topic

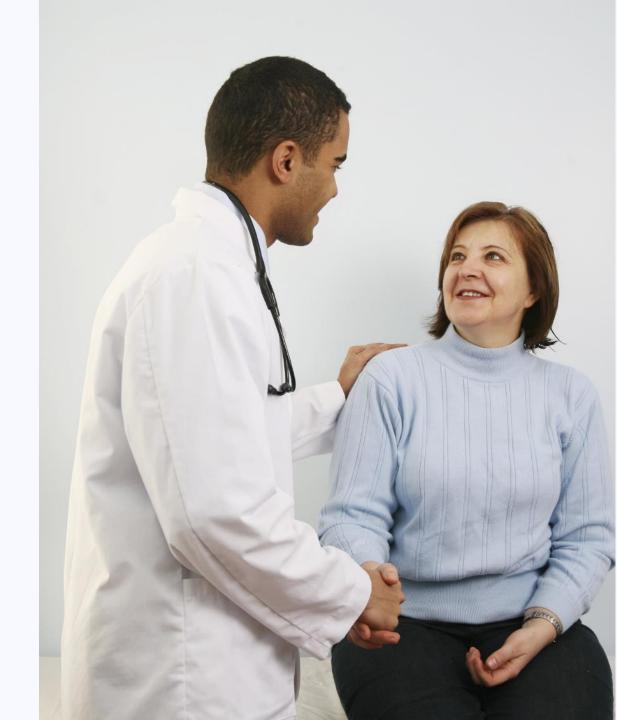
Share your preferences and values

Slow down the pace of the conversation, if needed

"Can you slow down a bit?"

"Can you repeat X part again?"

"Do you have a visual you can show me?"



#### **Barriers**



Mood symptoms

**Fatigue** 

Felling intimidated/fear

Support partner is *over* or *underactive* in the doctor's visit

Overwhelmed with information

Miscommunication regarding purpose of the visit

Mismatch with your provider's personality and/or approach

## Support partner strategies



Communication is key.

During the visit, collaborate on your role:

- Take the lead or supportive role?
- Monitor the pace of the visit?
- Ask lots of questions?
- Take notes?

# Adapting to different types of providers



How are they most likely to share information:

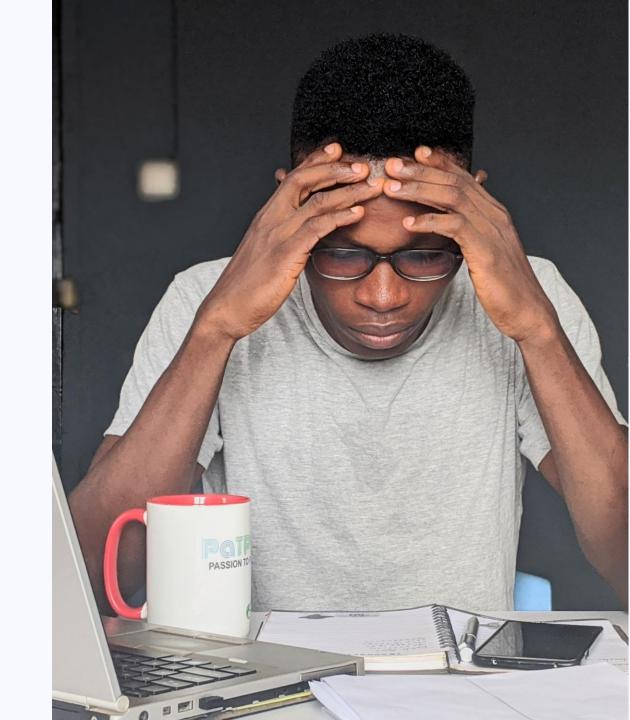
 Share online resources, talk during a visit, speak to a member of the healthcare team.

What are their goals in partnering in your care?

## Vignette # 1 "The doctor's not listening to me."

Strategies on how to change the patient-provider dynamic:

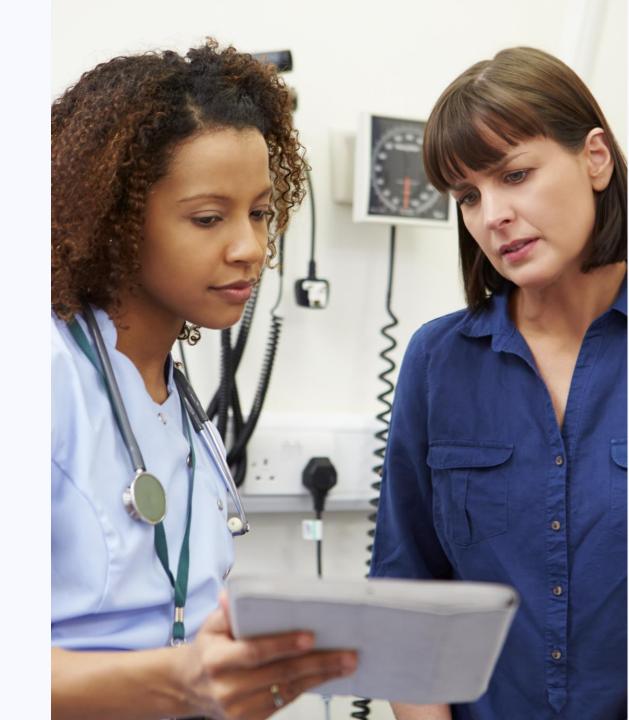
- Clarify the goals of the visit
- Explain how you learn best
- Identify the role of your support partner
- Express your values/preferences
- Evaluate the communication barriers: what can you control? And what is outside of your control?



#### Vignette # 2

"I just got diagnosed, my doctor says I should be on a once daily pill. The side effects seem terrible, and I have heard great things about other types of therapies, what should I do next?"

- Advocate for yourself
- If there are concerns or conflicts, start the visit by addressing them up front:
  - "I read about X, can you tell me more about it?"



#### **Key Takeaways**

- Shared decision making allows for patients to be an active participant in their care plan.
- Determine how those in your support (or healthcare) team can support you during the shared decision making process.
- There can be more than one correct way to approach care, when accounting for the individual patient.
- Knowing yourself and which aspects of care are important to you will help you best advocate for yourself!
- Self-advocacy is a learned skill but takes practice.

## Q+A

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